

1. Thank you for calling the office of Magdalene Karon, MD. As always, we are committed to serving our patients, and to women's healthcare. We'll be happy to schedule your appointment or to answer any questions you may have in just a moment.
2. Because we feel that one-on-one, personal attention is the key to best understanding the needs of our patients, our staff works hard to answer and return all calls in person. We guarantee that when you call, you'll be greeted by a friendly staff member, not an impersonal automated message. As a result, you may occasionally experience a brief delay. We apologize for any inconvenience, and hope you'll stay on the line until we can assist you. Office hours are from 9 am to 5pm, Monday, Tuesday and Thursday. Dr. Karon is in surgery on Wednesday and Friday, but our physician's assistant, Paula Groves, is available to see patients until 4 pm. We do what we can not to keep you waiting, but if a patient is in labor or other emergencies arise, we may fall behind schedule. We ask that you call prior to your appointment and we'll alert you to any possible delays. We've also recently changed our appointment reminder system: instead of receiving your reminder by mail, you'll now be notified by phone in advance of your annual appointment. We appreciate your call and look forward to speaking with you in just a moment.
3. We're conveniently located at 160 North Eagle Creek Drive, Suite 205 in the professional office building medical office building, to the left of St. Joseph – East Hospital. Our patients find this location to be easily accessible from out of town or in Lexington. Valet parking is available at the entrance to our building to help alleviate the temporary traffic related to the construction of our new Women's Hospital. If you would like to view a map or get detailed directions, please visit us online at [www.karonmd.com](http://www.karonmd.com).
4. Did you know our office is equipped with not one, but three ultrasound machines, including the revolutionary 3D/4D ultrasound? Our ultrasound technician is here every Wednesday for OB and gender scans. We also feature a state-of-the-art laser for unprecedented precision in the treatment of abnormal pap smears, as well as labial reduction. And, don't forget to ask about our Saturday schedule – at least one Saturday every month, we offer Botox and Juvederm. If you'd like to know more, visit us online at [www.karonmd.com](http://www.karonmd.com). Thanks for holding; we'll be right with you.
5. Have you heard the exciting news? Construction is underway next door for the all new Women's Hospital. Dr. Karon has been extremely interested and involved in this project since it began, and looks forward to being there when the doors open in March of 2010. This is just the latest step in St. Joseph's East Campus's evolution as a comprehensive women's healthcare facility—the first of its kind in Kentucky. Right here in our building you'll find an excellent breast center with the newest digital mammograms and MRI. They were recently designated a Breast Imaging Center of Excellence by the American College of Radiology. The laboratory is conveniently located on the first floor--no need to go somewhere else!--as is a CT Scanner with next day service, x-ray and radiology services, and physical therapy. Just down the hall from our office, you'll find the education center, where seminars and prenatal classes are held. And on the third and fourth floors, look for cardiac screening and testing services; the new endoscopy and colonoscopy suite and a whole lot more. WE like to think of it as a one-stop shop for women and our patients! We appreciate your patience while you hold; we're working hard to answer your call next.
6. Many women experience heavy periods and the symptoms that accompany them. If you're ready for relief, ask us about Thermal Endometrial Ablation—a minor surgical procedure which used to be considered outpatient surgery, now available in our office, without general anesthetic or IV sedation! We've had great results. To find out more about Thermal Endometrial Ablation, visit [www.endheavyperiods.com](http://www.endheavyperiods.com).
7. Have you heard about the DaVinci hysterectomy? Dr. Karon is one of the first gynecologic surgeons to offer this high precision, minimally invasive surgery. The robotically assisted surgery is also done for pelvic prolapse problem, myomectomies and tubal reanastomosis. We'll be with you in just a moment and thank you for calling the office of Dr. Magdalene Karon.